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U.S. Department of Commerce Patent and Trademark Office 16319-08173 Attorney Docket Number First Named Inventor Garrett R. Goldfield COMPLETE IF KNOWN **COMBINED DECLARATION (37 CFR** 1.63) AND POWER OF ATTORNEY FOR UTILITY OR DESIGN Application Number 10/751,194 PATENT APPLICATION Filing Date December 31, 2003 Group Art Unit 2122 [] Declaration [X] Declaration **Examiner Name** not yet known Submitted Submitted after with Initial Filing **Initial Filing**

As a below named inventor, I hereby declare that:

My residence, mailing address, and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

PROVIDING SOFTWARE APPLICATION HELP BASED ON HEURISTICS

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(Title of Application)

[] is attached hereto

OR

[X] was filed on 12/31/2003 as United States Application Number 10/751,194

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations. § 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or of any PCT international application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application	Country	Foreign Filing Date	Priority	Certified Co	py Attached?
Number(s)		(MM/DD/YYYY)	Not Claimed	YES	NO
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			[]	[]	[]

[] Additional foreign application numbers are listed on a supplemental priority sheet attached hereto:

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below.									
Application Number(s)	Filing Date (MM/DD/YYYY)	[] Additional provisional							
		application numbers are							
		listed on a supplemental							
		sheet attached hereto.							

DEC	LARATION	Ţ					Page 2			,	
I hereby claim the benefit undinternational application desig claims of this application is not the first paragraph of Title 35, patentability as defined in Title prior application and the natio	nating the United of disclosed in the United States Co e 37, Code of Fed	I States of Ame prior United ode § 112, I ac deral Regulation	erica, lis States of knowled ons § 1.5	sted below r PCT inter dge the duty 56 which be	and, inso mational y to discl ecame av	ofar as the applications ose inform	subject on in the mation v	matter of manner j which is n	each of provided naterial t	the l by o	
U.S. Parent Application Number	Parent Filing Date (MM/DD/YYYY)				Parent Patent Number (if applicable)						
[] Additional U.S. or PCT in											
As a named inventor, I hereby business in the Patent and Trac				or agent(s)	to prosec	ute this a	pplicati	on and to	transact	all	
Name		Registration		N	ame		Registration Number				
Robert R. Sach Amir H. Raubvo	42,120 37,070		Rimma Budnitska Eileen A. Lehman					48,2 39,2	37		
[] Additional attorney(s) an		ned on a suppl	emental	sheet attac	hed here	to.					
Please direct all correspondence to: Eileen A. Lehmann Fenwick & West LLP Silicon Valley Center 801 California Street Mountain View, CA 94041 U.S.A.											
Telephone (650) 335-7246	6			Fax	(650)	938-5200	0	-			
I hereby declare that all statements are believed to be true; and furth are punishable by fine or imprisstatements may jeopardize the v	ner that these state onment, or both, u alidity of the appli	ments were ma inder Section 10 ication or any p	de with to 001 of Toatent iss	the knowled title 18 of th sued thereon	lge that w e United l	illful false States Coo	e stateme de and th	ents and the	e like so	made	
Name of Sole or First I		Middle		s been filed		unsigned	invento		uffix		
Name Garrett	i i	nitial R.		ame Go	oldfield					_	
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[x] Additional inventors are	being named on	supplemental	heet(s)	attached he	ereto						

i.

DECLARATION						ADDITIONAL INVENTOR(S) Supplemental Sheet								
Name o	of Additi	onal Joint Inventor	, if an	ıy:	[]	A petition has been filed for this unsigned inventor								
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Mailing Address														
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Inventor's Signature									Date			•		
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Name o	of Addit	ional Joint Invento	r, if an	ıy:	[]	A petitio	n ha	s been i	filed for	this	unsig	ned inv	entor	
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Signature			Initiai	·		ivaine	l		Date					
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